

## Companies & Testimonials

Coca-Cola Bottlers  
International  
Paddy Powers  
Cristal Finish

Folens Publishing

Tegral Manufacturing  
Park Rite

"I would have no hesitation in recommending Michelle, whose attention to detail and presentation skills are excellent. The project deadline was extremely tight and she came up trumps. In short, a first class professional service." (Janie Lazar, Owner , Design Classics Direct)

"I recently employed the services of Michelle O'Connor of ICT computer training as I wanted to streamline procedures at my clinic and wanted to learn about Microsoft Outlook as I had never used that programme before. Michelle went through how to set up my emails, showed me short cuts as well as other features she thought I would find helpful. I found the time with Michelle very productive. I'm sure there is still much more I need to learn that would improve my time management on the computer so no doubt I will be enlisting the help of Michelle again in the not to distant future. However in the meantime I will endeavour to vouch for Michelle and get her referrals as computers are invaluable in most businesses but also for personal use and everyone should know how to use them and as Michelle makes it all quite simple and understandable it makes sense to book lessons with her." (Ros Drake, Drake Chiropractic) [www.drakechiropractic.ie](http://www.drakechiropractic.ie)

"I have used the services of ICT Training on a few occasions both on a one to one basis and as part of a class. On all occasions I have found Michelle to be highly professional in her delivery and dedicated to ensure that her participants get the most from her training. She is thorough in her approach and seeks constant feedback to ensure all her participants are learning/making progress. I wouldn't hesitate to recommend Michelle for any of your training needs" (Rosie Broderick, Web Results) [www.webresults.ie](http://www.webresults.ie)

"I am delighted to have the opportunity to recommend Michelle. Her work with us as our IT trainer is greatly appreciated. Her professionalism, deep technical knowledge and attention to detail, ensured she is respected by all in our organisation. Her warm and engaging personality meant that her training sessions were very popular. (Conor MacGowan, Managing Director)[www.moneybutler.ie](http://www.moneybutler.ie)

"I often have to prepare Outline Construction Budgets and Cost Plans to assess the financial feasibility of a project. Like many others, I use Microsoft Excel spreadsheets for this purpose. Unfortunately, being self-taught in Excel, I know that I have developed a lot of bad habits and that I have not been using this powerful tool to its full effect. Recently I had an opportunity to receive a dedicated half-day training in Excel from Michelle O'Connor Kane of I.C.T Computer Training. Michelle is a Master Trainer of Microsoft Office products. The training took place in her purpose-built, fully-fitted computer training room. Michelle quickly determined my level of practical skill and tailored the hands-on training to suit. As she brought me through a series of carefully structured practical exercises, I was amazed at the many shortcuts and features available in Excel which I had never known about. Michelle made the whole learning experience very easy and enjoyable, without resorting to technical jargon or 'computer-speak'. I highly recommend Michelle and her business to anyone who needs to learn a new skill, or wants to greatly improve upon their existing computer skills. I'll definitely be back for more!" (Paul O'Connor, Director at DAEDALUS) [www.daedalus.ie](http://www.daedalus.ie)

I have known and worked with Michelle O'Connor (ICT) for over 3 years and have found her a wonderful support. Her teaching ability is clearly why I continue to work with her. She has demonstrated specific interest in my business which naturally allows her to identify needs that I may not be aware of. I feel confident that she is readily available and more than willing to support my business within the I.T. domain. (Judith O'Sullivan, Owner at Roisin Cross Silks) [www.silks.ie](http://www.silks.ie)